



Cultural Site Sheet

Cultural site name	Baptistry of San Giovanni
Type of site	Baptistry
Address	Piazza San Giovanni
City	Florence
Contacts	Phone: +39 055 2302885 Email: opera@duomo.firenze.it
Website	https://duomo.firenze.it/it/scopri/cattedrale-di-santa-maria-del-fiore
WCAG 2.1 compliant accessible website	YES

TESTED BY: [Handy Superabile Social Promotion Association](#) in summer 2024

Please note The following information refers to the date of verification shown at the bottom of each sheet. **The Association** is not responsible for any significant changes made by the property after the visit.

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Project carried out with the contribution of the





Description

The Baptistery of San Giovanni stands in front of the Cathedral and is the ancient religious and civil center of the city, as well as a masterpiece of Italian Romanesque

General information

Opening and closing period	All year round
Times	08:30 - 19:30
Ticket cost	
Online purchase	YES
NOTES	Free admission for the person with difficulties, by writing to the email accessibilita@duomo.firenze.it or by contacting the cash desk in Piazza Duomo 14 directly

Arrival at the property

Private/public parking

Presence of private parking	NO
Public parking nearby	NO we are in a pedestrian area and in a ZTL
Eventual notes	It is suggested to park at the station and reach the site on foot or in a wheelchair. For private parking contact https://www.fipark.com/disabili/











Route from the car park to the entrance

The property can be reached from the car park	flat
There are indicators and tactile maps	NO
There is an accessible entrance	YES main entrance
How to access the site	<p><input checked="" type="checkbox"/> by means of 2 small steps that can be overcome by a ramp, made of wood, removable, 80 cm wide, 100 cm long, with a slope of 7 %. At the end of the ramp there is a threshold with an internal step of 4 cm that cannot be exceeded with any precaution. In succession we find a flat platform and subsequent ramp 116 cm long with a slope of 9.5 %, both covered in branded linoleum.</p> <p>Before the door, you have to pass a tripod turnstile with a side metal gate, 98 cm wide, used for entry/exit of visitors with reduced mobility. The interior of the Baptistery can be walked on the flat.</p>





Useful width of door/entrance gate	Above 90 cm
Eventual notes	
	
	
	





Reception

How to access	Missing
Priority access for visitors with disabilities	YES
Orientation signs	<input type="checkbox"/> Signage with contrasting icons and colors to provide information on accessibility <input checked="" type="checkbox"/> Orientation signs according to the ISO23601 Safety Identification – Escape and Evacuation Plan Signs <input type="checkbox"/> directional signs placed at 140/170 cm with contrasting colors <input type="checkbox"/> Signs identifying rooms and paths placed at 140/170 cm with contrasting colors
Type of information material	<input type="checkbox"/> Braille guides <input type="checkbox"/> guides in large print <input type="checkbox"/> Facilitated Language Guides (AAC) <input type="checkbox"/> Audio guides <input type="checkbox"/> video guides in LIS or subtitles <input type="checkbox"/> tactile maps <input type="checkbox"/> QR code <input type="checkbox"/> imapp
A cloakroom accessible to visitors with motor disabilities is available	NO
Multilingual staff	YES
The staff followed a training course on welcoming people with different disabilities	NO



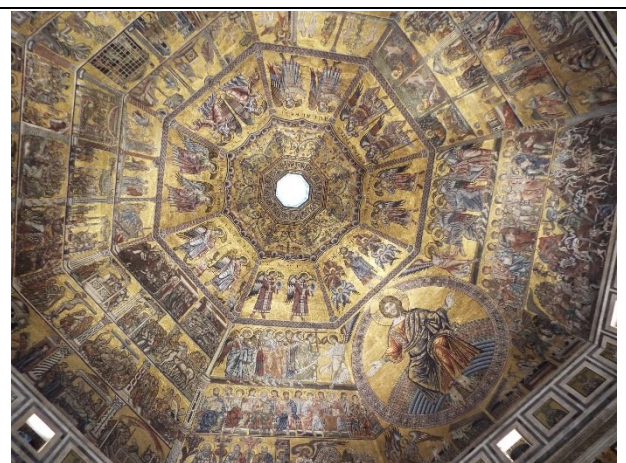


Presence of sign language interpreters	NO
Reception desk height	missing
The following aids are available for visitors with disabilities	<input checked="" type="checkbox"/> manual wheelchair at the Opera del Duomo <input type="checkbox"/> Crutches <input type="checkbox"/> Magnifier <input type="checkbox"/> Tablet with pre-installed app
Eventual notes	

Itineraries

Presence of maps	NO
Touch indicators and visual-touch maps	NO
Presence of didactic panels	NO
Video guides	NO
Touch models and touchable artworks/replicas	NO
Multimedia workstations accessible from a seated position	NO
Routes dedicated to children	NO
Stopping points	YES
Route spread over several floors	NO
Eventual notes	
How to access the rooms	<input checked="" type="checkbox"/> flat <input type="checkbox"/> via ramp Choose an item. <input type="checkbox"/> by elevator Choose an item. <input type="checkbox"/> via stairlift
Eventual notes	





Services

Additional elements

Guided tours for groups	YES
Guided tours for individuals	NO
Activities for children and families	NO
Guided tours with trained staff	<input type="checkbox"/> in sign language <input type="checkbox"/> for visitors with reduced mobility <input type="checkbox"/> in Facilitated Language (AAC)
Accessible bookshop	<input type="checkbox"/> flat <input type="checkbox"/> via ramp Choose an item.
Eventual notes	





Medical practices/healthcare facilities

Hospitals near the property	SANTA MARIA NUOVA HOSPITAL – FLORENCE piazza Santa Maria Nuova 1 Florence Florence. direzionesanitaria.smn@uslcentro.toscana.it. Switchboard: 055 69381.
Other healthcare facilities	CAREGGI Hospital Largo Giovanni Alessandro Brambilla, 3, 50134 Florence FI Phone: +39 055 794111 SAN GIOVANNI DI DIO HOSPITAL - TORREGALLI - FLORENCE Nephrology and dialysis Dr Alberto Rosati tel 055 6932238 alberto.rosati@uslcentro.toscana.it SANTA MARIA NUOVA HOSPITAL - FLORENCE SOS Nephrology and dialysis Dr. Raffaella Siervo tel 055 6938610 nefrologiasmn@uslcentro.toscana.it

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